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## Technology and Governance Committee Agenda

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**Tuesday, December 02, 2014    1:30 PM    City & County Building, Room 391**

**Committee Members:**    Ortega, Chair; Robb, Vice-Chair; Kniech; López; Shepherd;  
Susman

**Committee Staff:**    Gretchen Williams

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### Bill Requests

**BR14-0969    Extends the contract with Effective UI for two years, through 2017, and adds \$1.5 million, for a new total of \$ 1.999 million, to continue design, implementation and on-going upgrade of the City's technology services to constituents using desktop or mobile devices.**

*Frank Daidone and Chris Binnicker, Technology Services*

**BR14-1042    Approves a \$4 million contract though 2019 with Vertiba, Inc. for implementation of a new Customer Relationship Management application to provide software licensing, installation, implementation, training, and maintenance for the Salesforce applications used citywide.**

*Cindy Zec and Eric Roberts, Technology Services; Michael Majors, 311 Operations*